



costa verde

"Still More Monkeys Than People"

IMPORTANT INFORMATION FOR YOUR STAY AT HOTEL COSTA VERDE

Dear Guest,

We are delighted that you will be visiting us soon. To ensure a comfortable and hassle-free experience, please consider the following points before and during your stay:

CHECK IN PROCESS

Upon arrival, you will be required to present a passport or identification document for each guest, as well as a credit card as a guarantee for possible incidents. We will also request a WhatsApp phone number to facilitate communication during your stay.

RECEPTION HOURS AND USE OF FACILITIES:

Reception is available from 6:00 a.m. to 10:00 p.m. Check-in begins at 3:00 p.m.; however, you may register earlier and enjoy the facilities while you wait. If your room is ready before the official check-in time, we will be happy to provide it to you immediately.

INCLUDED BREAKFAST:

Breakfast is served exclusively at the Anaconda restaurant, from 6:30 a.m. to 11:00 a.m. Please keep this schedule in mind if you have early activities or excursions planned.

RESTAURANTS AND FOOD OPTIONS:

We have five restaurants offering a wide variety of dishes, including vegan and gluten-free options. While we do not have specific menus for these diets, our staff will be happy to offer available alternatives.

TOWEL USE:

For environmental reasons and to help save water and energy, each guest is provided with one towel for the room and another for the pools. You may request a towel change at reception or leave it on the floor for housekeeping to replace. Beach towels are not provided.

LAUNDRY SERVICE:

We offer laundry service charged per item. Delivery is usually completed within the same day.

AIR CONDITIONING:

Our rooms feature an energy-saving system; the air conditioning is activated with a key. When you leave the room, the system turns off automatically.





WI-FI INTERNET:

Free Wi-Fi is available in all rooms.

POOLS:

The hotel has three pools: two family pools and one exclusively for guests over 17 years old. We do not have children's pools.

PARKING:

We offer spacious and free parking for all our guests.

INTERNAL TRANSPORTATION:

We provide free internal transportation to our restaurants. We do not offer transportation to the beach.

RAINY SEASON:

If your visit coincides with the rainy season, we recommend bringing appropriate and waterproof clothing.

HILLY TERRAIN:

Manuel Antonio is a hilly area, and our hotel is spread across several slopes. Some areas may require walking up or down stairs or inclines, but we offer free internal transportation to help you move around the property.

JUNGLE ENVIRONMENT AND WILDLIFE:

Our hotel, like all hotels in the area, is located in the heart of the jungle, where you can observe a great variety of wildlife. This also means you may encounter ants, insects, and mosquitoes. We kindly ask for your understanding if you find any in your room, as it is very difficult to keep them out. For us, they are an important part of the local biodiversity. Please know that we will do our best to keep your room clean and comfortable throughout your stay.

PROXIMITY TO THE BEACH AND NATIONAL PARK:

The main beach is 1 km away (about a 10-minute walk), and the entrance to Manuel Antonio National Park is 2 km away (about a 15-minute walk). Taxis and buses are available if you prefer not to walk.

IN-ROOM COFFEE:

Your room includes coffee and sugar substitute. We do not provide cream or sugar, as monkeys have developed an addiction to these products and we aim to protect their well-being.

